

FACT SHEET

Etienne Hilarie, Polyvalent Community Health Worker

Etienne delivers home based health services to a community of 2,000.



Etienne counseling a new mother using the CommCare app on his mobile phone.

Supported By:

Services de Santé de Qualité pour Haiti Centre-Sud (SSQH-CS)

Duration of USAID Funding:

1993 - Present

Implementing Partner:

Pathfinder International

Location:

Fermathe

Background

For 21 years, Etienne Hilarie has been serving his village as a community health worker (CHW). Already a leader in his community, he also saw a large need for health services and wanted to be able to help educate his population. He now delivers essential health services to a population of 2,000.

In 2010, Fermathe Hospital promoted Etienne to Supervisor. In his new role, he mentors newer CHWs, passing down important information and ensuring they provide high-quality care.

Today, he carries a new tool: a mobile phone and a new mobile application called CommCare (developed by Dimagi, Inc. in partnership with Pathfinder). He can now provide better counseling to women and their families—following checklists and playing pre-recorded audio messages. The "apps" cover major health services offered by CHWs, including integrated maternal and child health, family planning, and HIV services. To date Etienne has enrolled 327 patients via CommCare.

CommCare helps guide the work of CHWs like Etienne and streamline their data collection and reporting. In turn, CHWs serve as critical links between Haiti's communities and the facilities that serve them.

Responsibilities

- Education: Etienne educates individual patients, families, and community groups
- *Immunizations*: He provides Polio, BCG, and DPT3 or pentavalent immunizations at rally posts.
- Family planning: He provides injectable contraceptives and refills for oral contraceptives.
- Referrals: CHWs identify first-time family planning users, pregnant women, pregnancy and postnatal complications, and malnutrition and refer these patients to the health facility.
- Supervision: Etienne supervises four CHWs. He reviews their data collection and accompanies them on home visits 2-3 times per month.

Activities

Etienne delivers health services via:

- Home visits: Walking to 20-25 homes per day, some that take up to two hours to reach.
- Rally posts: Serving 70-80 patients with family planning, immunizations, and child weighing 2 times per month.
- Education sessions: Sharing important information at meetings for community leaders and traditional birth attendants.